

Terms & Conditions

Terms and Conditions for The Health and Confidence Coach Training Programmes

The Client agrees to purchase a Coaching or Training program from The Health and Confidence Coach. This purchase/agreement is governed by the Consumer Contracts Regulations Act 2013 and other statutory provisions applicable.

Refunds:

No refunds will be offered after a sale is made unless agreed as an exception. For any special offers/limited discounts for all products, The Health and Confidence Coach has a zero refund policy.

If a refund has been agreed as an exception the refund will only be issued within 14 days of enrolment subject to the request being made in writing to thehealthandconfidencecoach@gmail.com. The Client understands that a verbal refund request is not valid. Should the client wish to cancel or withdraw from the program after this time, the Client consents that they will be required to pay the full tuition price as per their agreed payment plan within the agreed time frame, no refund will be granted outside these terms for whatever reason.

The client agrees to pay the agreed tuition fee to The Health and Confidence Coach on the specified dates agreed when the purchase is made. The Client agrees that The Health and Confidence Coach has the right to revoke their access to the training and content if the agreed payments are not made on the agreed specified dates. To reinstate the access, payments will need to be brought up to date and no extension will be granted to the training period, unless an agreement is made with The Health and Confidence Coach.

Sessions

The Client agrees that The Health and Confidence Coach may change dates and timings of the coaching calls and training days or content and they will not be eligible for compensation or a refund as a result.

Sessions missed will not be rescheduled. Regular/consistent missed sessions will result in termination to the program with no refund. Sessions will start and end promptly, if you are late, the session will still end at the time proposed.

The training must be completed within the specified time frame of the agreed coaching programme and no extension will be granted.

The Health and Confidence Coach does not, under any circumstances, warrant or guarantee the Client any specified results, amount of income that will be received or earned, or any other particular outcome or result of any kind. Results that the Client achieves are in no way, shape, or form, guaranteed by The Health and Confidence Coach.

The Client agrees not to use any content or Intellectual Property from the training for their own commercial gain without written consent from The Health and Confidence Coach.

The Client agrees and consents that The Health and Confidence Coach and its associated providers can use all my images, voice and testimonials whether electronic or in writing, including but not limited to videos, photographs, voice recordings, telephone recordings, text messages, social media messages and postings/ results provided or derived from interaction with The Health and Confidence Coach and its associated providers that relate any material of the coaching that can be used as a promotion by The Health and Confidence Coach and its associated providers.

The Client accepts responsibility to consult with their primary care physician prior to commencing the program and to inform The Health and Confidence Coach in writing by email immediately.

In the case that the Client withdraws from the Coaching/Training, The Health and Confidence Coach are not liable to give a refund of all tuition fees, the Client has paid for the Coaching/Training.

If any of the above clauses are severed from this agreement by any court or tribunal, in relation to any claims arising out of my participation, I agree that the total liability arising out of any such claim, whether as a result of the negligence of the parties or not, shall not exceed the full tuition fee for my participation in the Coaching/Training.

This agreement is between me as the Client and The Health and Confidence Coach . No other person shall have any rights to this agreement. Each of the clauses in this agreement operates separately. If any court or tribunal or relevant authority decides that any of them are unlawful, the remaining clauses will remain in full force and effect.

This agreement is governed by English law. Parties have agreed to submit to the non-exclusive jurisdiction of the English courts in relation to any matters and/or disputes.

If you have any queries, please contact me at:
thehealthandconfidencecoach@gmail.com